

# WILLIAM PURVES MEMORIALS



## A Lasting Tribute – how to order a stone

*The memorial you order will survive many generations. The design, manufacture and style is individual to you. This is reflected in the time and attention taken to get it just right.*

*So, our experienced team of memorial specialists will work closely with you, often blending styles, materials, shapes and designs to ensure you get the widest choice to best meet your expectations. Decisions take time. You may want to consult loved ones or just reflect.*

*We'll share our expertise to help you get the memorial that is right for you, not matter how long it takes.*

### TIMELINE

1.

DESIGN

- ✦ Meeting with our specialist memorial team to explore styles, materials, shapes and designs.
- ✦ Delivery of first draft scale drawings CAD (computer aided design) drawings which are sent by email or printed and posted to you. You can fine-tune details around style, finishes and inscriptions. Even at this stage, you are free to make alterations as we do not charge for revisions.
- ✦ An estimate of all costs including any cemetery fees.
- ✦ Only when you feel confident with the design and estimate will we move to ordering.

2.

ORDERING

- ✦ Carefully check and proof the final drawing.
- ✦ Sign and return the drawing.
- ✦ Sign and return the cemetery application form (originals only).
- ✦ Provide us with title deeds for proof of existing ownership (copies are adequate).
- ✦ Pay a deposit of 50% of the written estimate or full amount.

3.

PRODUCTION

*(typically 12-16 weeks)*

- ✦ Your timeframe will have been agreed and set out in the estimate, based on your style choices and any deadlines you may have.
- ✦ We will send a photograph of the completed stone prior to installation.
- ✦ Any outstanding balance must be paid before we can erect the stone in position and advise you once it is complete.

Stone installation can be quite an industrial process, carried out to professional trade body standards (NAMM & BRAMM). Stones that require significant bonding attention may need to set for 48 hours before being touched.